

Accidents are stressful.
Reporting them doesn't have to be.

Plymouth Rock
assurance®

RIDER
SINCE 1971
INSURANCE™

Report your claim anytime, anywhere
by visiting plymouthrock.com/report.
It's the fastest, easiest way to start the claim process
so we can get you back on the road in no time.

Our claims tool is convenient and:

- Available 24/7
- Provides you with a claim number as soon as your claim is submitted
- Helps you arrange for your damage inspection

Motorcycle Claim Services and Roadside Assistance

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assurance®

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plymouthrock.com



Some of the features are available only to customers who have purchased comprehensive or collision coverage.

Certain restrictions and limitations apply. Refer to the language issued in your policy or speak with your agent for complete details.

Roadside assistance is provided by Quest Towing Services (QTS). Cost of fluids will be responsibility of policyholder. At no charge to the policyholder, a tow will be provided to any qualified repair facility of policyholder's choice within a 35 mile radius of the motorcycle's disablement location. If the policyholder requests to be towed to a destination beyond 35 miles, the policyholder will be responsible to pay the tower at the time of tow the difference in cost from the nearest qualified repair facility within 35 miles and the tow destination they requested. Winching (usually defined as 25 to 30 feet from road depending on tower's equipment) will be included in the Roadside Services provided for passenger motorcycles. Roadside assistance service for motorcycles does not include services for motorcycles used off-road, trailers used to haul motorcycles, or any service that is reasonably non-accessible to towers. A \$75 limit applies to reimbursements for roadside assistance services that were not obtained by contacting QTS. Policyholder is solely responsible for payment directly to the service provider for any fees for accommodations arranged by Concierge Services. A maximum amount of \$150 will be reimbursed if the service provider is unable to provide assistance due to specific highway towing restrictions. A copy of the receipt is required

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PR-ALN10772



Claim Services

Report a claim 24 hours a day, 7 days a week
plymouthrock.com/report or 844-346-1225

If you are ever in an accident...

Keep the attached card in your wallet or storage compartment and a tag on your keychain so you can reach us whenever you need us. We hope you won't need to call us, but if you do, rest assured we'll be there for you.

If you are ever in an accident, follow these steps:

1. Make sure everyone is safe.
2. Notify the police.
3. Record the following information at the scene by taking notes and photos:
 - Location, date and time of the accident
 - Names, addresses and telephone numbers of drivers, passengers and witnesses
 - Injuries to anyone involved in the accident
 - License plate numbers, vehicle descriptions and damage
4. Report your accident to us as soon as possible.

Take advantage of our claim services to get back on the road quickly:

- **Online Claim Reporting:** File your claim in just a few easy steps. Go to plymouthrock.com/report.
- **Crashbusters®:** We'll appraise your damage at a time and place convenient for you, and in many cases, we can issue a payment on the spot.
- **Photo Appraisal:** Our photo appraisal tool simplifies the claims process and eliminates the need to schedule an inspection of your damaged motorcycle*.

**Motorcycle must be drivable after the accident to qualify*

Roadside Assistance

24-Roadside Assistance
Call 866-751-3078

If your vehicle is disabled...

We're there for you anytime of the day or night across the United States. Service includes:

Flatbed Towing

If your motorcycle is disabled due to a mechanical breakdown or reason other than an accident, it will be towed to the closest dealer or authorized repair facility of your choice within 35 miles with no out-of-pocket expense.

Lockout Service

If you need assistance with a locked ignition, steering or storage compartment, we'll send a locksmith to assist you. Key making or keyhole work is an additional charge.

Battery Service

Have a dead battery? Our program covers you for emergency jump-starts.

Emergency Fluid Delivery

We will deliver fuel, oil, water or other fluids needed to get your motorcycle back on the road. Cost of fluids not included.

Concierge Service

Concierge Service helps you get through the hassle of a breakdown, 24/7. If you need it, a representative will contact your spouse or your work, help you find a hotel room or a nearby ATM, and even help you to coordinate alternate transportation so you can save time and keep moving.

Information Hotline

All non-emergency calls will be referred to the appropriate department.

